



# Rauland Responder 4000

The Answer to Health Care Communications

**R**auland Responder 4000 is a

feature-rich communication system designed and manufactured by Rauland-Borg, the leader in nurse call systems. Our commitment is to provide Life Safety Grade systems to hospitals to ensure caregivers have the tools they need to communicate with patients every time — without fail. The Responder 4000 is designed by the industry's most experienced research and development team — manufactured in our facility outside of Chicago. With thousands of installed systems world-wide, our commitment to quality and reliability is unmatched.

Responder 4000 meets the communication needs of your staff — so they can focus on providing the best possible care for your patients.

**1** OUR SYSTEM GROWS WITH YOUR FACILITY, CUSTOMIZED FOR MULTIPLE DEPARTMENTS AND UNITS — FOR MAXIMUM USE.

**2** THE SLIM STATION CALL BUTTONS CAN BE CUSTOMIZED WITH PICTURES, ICONS OR WORDS.

**3** WITH WIRELESS PHONES AND PAGERS, STAFF CAN BE NOTIFIED OF PATIENT ACTIVITY FROM ANY PART OF YOUR FACILITY.

**4** OPTIONAL MANAGEMENT SOFTWARE DESIGNED TO STREAMLINE YOUR PROCESS SO YOU CAN FOCUS ON MORE IMPORTANT TASKS.





## Responder 4000 SLIM Station Components



### 1 Patient Room Components

- Audio or Visual-only configuration
- Multiple call-in priorities available
- Call Assurance indicators
- Optional TV, entertainment, light-control capabilities
- Auxiliary device receptacle with separate call-in priority setting

### 2 Special Function Stations

- One-touch operations
- Large, back-lit call buttons
- Optional audio speaker
- Custom buttons for unique call priorities
- Water-resistant (bath station)



### Audio Pull-Cord Station

- Audio to the bathroom
- Easy to use pull-cord



### 3 Staff & Duty Stations

- Provides communication capabilities to key staff meeting areas
- Monitors system activity via brightly colored LED and tone annunciation



### 4 Nurse Station Solutions

- **Console**
  - Brightly lit LCD console
  - Easy-to-use touch points, customized to each console
  - Staff presence review capabilities
  - Wireless device assignment

#### Annunciate Panel

- Customized tone & light indication of system activity
- Optional muting

#### Marquee

- Choose from a variety of one or two-line color displays
- Provide tone indication of system activity



## Responder 4000 Wireless Components



### 5 Wireless Phones

- Route patient calls to specific caregivers
- Remote answer of patient calls for mobile staff
- Dial out to any intercom or nurse console station
- Utilize phones throughout the entire facility or campus



### 6 Pocket Pagers

- Instant on-the-go notification of calls, eliminating delays in staff response
- Route messages to specific caregivers or dispatch a secondary team member to respond to a call
- Call Cancel notification



### 7 Cordless Phones

- Provides inexpensive mobile call communication to staff
- Type II Caller-ID presents the location and type of call with the option to be instantly connected to the patient
- Does not require a connection to the facility PBX
- Reduces overhead paging for a quieter recovery environment

## **Rauland Responder 4000 System Benefits**

- Extremely reliable and robust — simple design, cost-effective installation, and first-class manufactured products.
- Our flexible software and hardware design supports hundreds of different call types, allowing you to build a system that fits your exact communication needs across hospital units and departments.
- With wireless phones and pager integration — your staff can be notified of patient activity from any location.
- Locate staff quickly and easily with staff presence indicators.
- Room equipment alarms like ventilators or IV pumps can be sent automatically to a console or wireless phone / pager.
- Provides centralized code answering, paging for emergency notification, and security integration to elopement prevention systems.
- Easily integrates to existing Responder systems, making it ideal for acute or sub-acute care areas.
- Affordable and scalable — our certified distributors will design the system to meet your needs.
- Designed for minimal maintenance — allowing your facilities staff to focus on other concerns.
- We stand behind our five-year warranty — Rauland Responder 4000 is thoroughly tested and inspected to ensure UL 1069 listed life safety grade reliability. It complies with FDA and CE(MDD) requirements and meets RoHS guidelines.

# More ways Rauland Responder 4000 can enhance overall patient care.

## Wireless Telephones and Pocket Pagers

Simple and quick communication between patients and their caregivers result in greater patient satisfaction and more effective care.

By integrating the Responder 4000 with wireless telephone communication — calls can go directly from the patient to their caregiver. With the standard Caller-ID feature, caregivers know immediately where the call originated and the type of call, such as “Emergency” or “Bath.” By answering the call on-the-go, caregivers know the patient’s needs before they arrive to the room. This saves time and avoids many back-and-forth trips to assist their patients. Overhead paging is also reduced when wireless devices are used — creating a quieter more relaxed environment.

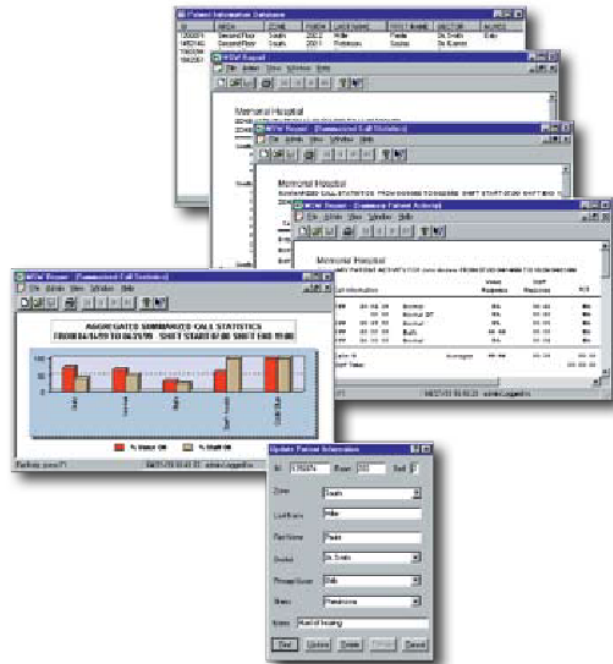
Adding wireless phones to a traditional nurse call system helps reduce inefficiencies and errors — while streamlining patient care. For many hospitals patient response times are key measurements of a total quality program. Rauland Responder 4000 with wireless telephone integration reduces response delays and boosts your hospitals quality of care rating.

For a more cost effective solution to wireless communication, the Responder 4000 also integrates with pocket-page technology. Pocket-pagers can instantly notify the assigned caregiver of a patient's needs — alert secondary staff of emergencies or send messages to auxiliary staff that do not require staff-to-patient communication.



## Management Software

Management software allows you to easily track and sort vital up-to-the-minute patient care information. Because it records event information with time-stamps, it becomes a valuable tool to help identify staffing needs or monitor call activity on a single floor/area — or entire campus. Nursing managers and administrators can access reports on their facility’s internal network. The Responder 4000 Windows® based Management Software allows you to create and save reports in Excel® and other common software packages.



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